

NCI Works Healthcare Assessment Survey Results

852 Total Surveys Tallied

1 Are you working in the field now? Total
852
YES: 757 **NO:** 95

a How long have you been working in the field?

<u>Years</u>	
1 - 5	77
6 - 10	121
11 - 15	92
16 - 20	97
21 - 25	105
26 - 30	105
31 - 35	43
36 - 40	47
40 +	29
Total:	716

b Full-Time? 601

c Part-Time? 205

d If part-time, would you want to work full-time?
YES: 59 **NO:** 121

If no:

a I find my current job more rewarding	73
b I am receiving a better salary in my current job	47
c The hours I work now are more convenient	166
d I had a concern about safety in the healthcare environment	27
e I was not able to find a job in my field	9
f My (nursing) skills are out of date	24
g Other	101

2 What is the highest level of education you have received?

a Associate's Degree	387
b Diploma	226
c Bachelor's Degree	190
d Master's Degree	51
e Doctoral Degree	5

3 Are you certified in a special area?

YES: 267 **NO:** 556 **See list.**

4 Which setting best describes your type of employment?

a Hospital	436
b Long-term care facility	157
c School of Nursing	21
d Home Health agency/visiting nurse	56
e Public Health	34
f Physicians Office	112
g Other - See List.	100

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5 Which job would best describe your principal position?

- a Supervisory 168
- b Staff 597
- c Clinical Educator 41
- d Other - **See List.** 97

6 Does your age fall in:

Ages:

6 - und 20	0
21-30	66
31-40	128
41-50	284
51-60	229
61-65	82
66+	51
Total:	840

7 In the last 2 years, do you believe the quality of nursing care in your work setting has:

- a Improved 153
- b Declined 339
- c Stayed the same 297

Attributes to changes:

	607 Total Responses			
	Increase In		Decrease In	
	Total	% of total	Total	% of total
Nurse satisfaction	80	13%	232	38%
Response Time to patient request for pain medication	116	19%	139	23%
Staffing Levels	72	12%	302	50%
Medication errors	85	14%	92	15%
Nosocomial infections	72	12%	63	10%
Patient accidents	69	11%	72	12%
Patient satisfaction	127	21%	161	27%
Patient deaths	19	3%	56	9%
Staff Training	109	18%	173	29%
Response Time to patient request for basic care	100	16%	170	28%
Patient's education	108	18%	106	17%
Other	19	3%	46	8%
* For other - See List				

8 Which of the following have you experienced in your work in the last 2 years?

- a Skipping meals and breaks to care for patients 627
- b Increased pressure to accomplish work 545
- c Working voluntary overtime 499
- d Working mandatory overtime 212
- e Inability to attend in-service CE programs due to increased workload 299
- f Stress-related illness 253
- g Staffing shortage 606
- h Other - **See List.** 122

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- 9 Which of the following best describes your feelings when you leave work?
- a Exhausted and discouraged 279
 - b Discouraged and saddened by what you could not provide for your patients 104
 - c Powerless to effect the change necessary for safe, quality patient care 201
 - d Frightened for patients 99
 - e Exhausted, but satisfied 327
 - f Confident you have provided good care 478
 - g Have some power to effect change in your work environment 251
 - h None of the above 31

10 Would you feel confident having someone close to you receive care in the facility where you work?

YES: 628 **NO:** 124

11 On a scale of 1 - 10, would you recommend a career in the health care field for your children or friends?

Rating	1	2	3	4	5	6	7	8	9	10	no answer	Total
responses	107	23	56	40	153	46	81	147	29	133	6	821

12 If you could start your professional life over again, would you select a career in the healthcare field?

YES: 592 **NO:** 230 **See list.**

13 It has been suggested that one of the issues impacting the health care field may be the lack of available instructors. Would you be interested in pursuing a Master' s Degree for the purpose of teaching?

YES: 143 **NO:** 635 **See list.**

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Question 3 Summary

Are you certified in a special area?

Responses to YES:

ACLS	36	GYN	1
AORN	1	Hospice	1
BHS	1	ICU	11
BLS	1	IV Therapy	2
Breast Health/breast feeding	4	Massage/Physical Therapy	2
CACHO NIOSU	1	MICN	1
CAN Instructor	1	NALS	1
Cardiac Life Support	1	Nephrology	3
Cardiac Rehab	2	Neuro Critical Care	1
Cardiac Tech	1	Nurse Midwife	4
CCRN	4	Nursing Admin	2
CCU	4	OB	18
CEN	2	Oncology	3
Chemical Dependency	2	OR	2
Chemo	3	Orthopedic	1
Chronic Disease	1	Outpatient Clinic/Surg	3
CLS	1	PALS	28
CNOR	1	PAR	1
Counseling/Mental Health	2	Paramedic	1
CPR	3	Parianthesthesia CPAN	1
Critical Care	2	Pediatrics	12
Diabetes Ed, CDE	1	PHTLS	1
Dialysis	5	Prison Nursing	1
ECRN	1	Psych Nurse	3
EKG	1	RDMS Echocardiography	1
Emerstomal Therapy	1	Rehab	4
ENPC	2	Resp Tech	2
ENPC	1	SANE	1
ENPE	1	School Nurse	3
EOL	1	Surgical Technician	4
Epidural	1	Telemetry	1
ER	19	TNCC	6
Family Nurse Practitioner	6	Trauma	13
Family Therapy	2	Urodynamics	1
Geriatrics	5	Urology	1
Gerontology	2	Wellchild checkups	1

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Question 4 Summary

Which setting best describes your type of employment?

G - OTHER

Parish Nurse	2	Industrial	1
Agency	2	ICF DD	1
Ambulatory Surgery Center	4	Insurance Physical RN	1
Assisted Living	1	Juvenile Probation	1
Call Center	1	Mental Health	1
Cardiac Rehab	1	Private Practice	1
College of Medicine	1	MR - MI	1
Correctional Industrial	1	Occupational Hazards	2
Corrections Nurse	3	Oncology treatment office	1
Dental Office	1	Outpatient Dialysis Unit	3
Developmental Disabilities	1	Outpatient MHC	1
School Nurse	7	Patient Education Coord	1
EMS coord	1	Pharmacy Tech	1
Executive Manager	1	Private Duty Nursing	2
FNP	1	Private Midwife Practice	1
Free standing Dialysis unit	1	Quality improvement/mgmt	2
DMF industry	1	Registry	1
Free standing Satellite Unit	1	Self Employed	1
Hospice	2	Social Service	2
Hospital Network Coordinator	3	Subacute/rehab	1

Question 5 Summary

Which job would best describe your principal position?

D - OTHER

Administrative	3
Advanced Practice Nurse	5
Alternating Supervisor/Staff	1
Auditing	1
Careplan Coordinator	3
Case Manager	1
Charge/Floor Nurse	5
Clinical	3
Coder	2
Consultant	2
Coordinator	8
Data Entry	1
Educator/Instructor	4
Health Records	1
Infection Control Professional	2
Manager/Director	6
Middle Management	1
Patient Advocate	1
Preceptor	1
QA Manager	3
School Nurse	4

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Question 7 Summary

Attributes to changes

OTHER

Increase			
<u>Positive</u>		<u>Negative</u>	
Nurse Knowledge	1	Staff Burnout	3
Quality of staff	1	Poor Equipment	1
Supervisory involvement	1	Staff turn over	3
Staff Concerns recognized	1	Administration issues	4
		Government Req' s	2
		Politics	5
		Hours worked	2
		Staff Concerns recognized	3
		Paperwork	4

Decrease			
<u>Positive</u>		<u>Negative</u>	
Budget cuts	1	Management Support	8
Case Overload	1	Cleanliness of facility	1
		Work Ethics	5
		Expertise of practitioners	2
		Mentors for nurses	2
		Experienced RNs	5
		Money/pay raises	8
		New nurses who care	10
		Time	1
		Management/Staff training	4
		Hospital Stays	1
		Staff Experience	4
		Trust in CEO, Board, Director	2
		Ethics	4
		Accountability/responsibility	4
		Respect	6
		Staffing	5
		Benefits	2
		Cost/Budgets	4

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Question 8 Summary

Which of the following have you experienced in your work in the last 2 years? H - OTHER

Incompetent Supervisors/managers, lack of appreciation	16
Increased workload	14
Staffing Shortage	11
Poor compensation	9
Increased paperwork	8
Low morale/coworkers attitudes	8
Budget/cost cuts effect care/training	7
Physical injury	7
Stress	7
Hours/Long hour shifts	5
Lack of professionalism	5
Decrease in benefits	4
Responsibilities with nominal training	4
High ratio of new nurses to experienced nurses	3
Safety issues	3
Burned out	2
Depression	2
Given unqualified responsibilities	2
Anger	1
Competing against staffing agencies for hours	1
Frequent management turn-over	1
Frustrating patients	1
Hard to maintain skills	1
Increased Federal & State regulations	1
Insurance company frustrations	1
Lack of pay increases/raises	1
Lack of training	1
Patient quality care missing	1
Physicians verbal abuse	1

Question 12 Summary

If you could start your professional life over again, would you select a career in the healthcare field?

Why?

<u>Positive</u>		<u>Negative</u>	
Love nursing/being a nurse	84	Not Nursing	15
Caring, helping people	84	Paperwork	12
Rewarding	59	Wages	11
Many different areas of nursing	40	Hours	8
Satisfied/Satisfying	37	Stress	8
Job Security	35	Underpaid for hrs/weekends/holidays	7
Wage/Pay	29	Overworked/physically tiring	6
A calling/always wanted to be a nurse	25	Felt I had to for family	4
Making a difference	16	Frustrations	5
Flexibility/flexible hours	14	Patient education/care	5
Challenging	11	Benefits	4
Demands Needed	4	less Patient care/safety	2
Would specialize	1	Changes over the years	2
		Ungrateful Doctors, families	2
		Liability/Legal issues	2
		Management dishonesty	2
		Treatment	3
		Political	1
		Funding	1
		Patient Safety	1
		Glad to be retiring	1

Why Not?

Negative

Low Pay/Bad wages	51	Time missed with family	11
Stressful	37	Physically/Emotionally tiring	10
Long Hours	26	Demanding	8
Little respect/unappreciated	26	Health risks/diseases	7
Other jobs with less stress, better pay	21	Burned out	5
Staffing Shortages	20	Work Conditions	4
Too much pressure/responsibility	19	Other interests	4
Overworked/heavy workloads	15	Liability/Legal issues	4
Political	13	No support from higher levels	3
Poor Benefits	13	Would get a higher education	2
Paperwork	13	Poor Patient Care	1
Weekend/Holiday work	11	Frustrating	1

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Question 13 Summary

Would you be interesting in pursuing a Master' s Degree for the purpose of teaching?

Why Not?:

Age/Too old	147
No interest	72
No Time	33
Enjoy what I do now	33
Family needs/concerns	29
Do not want to teach	16
Doesn' t pay well	16
Close to retirement	13
Don' t agree with way things are taught	13
Cannot afford it	11
Already have degree	10
Do not want to go back to school	10
Maybe	7
Health reasons	6
No patience	4
Not at this time	3
Already tried it.	3
Not qualified	2